

Welcome to Brf K2 Kista Torn

Hello and a warm welcome to Brf K2 Kista Torn!

We hope you will quickly feel at home and enjoy living in our community. Brf K2 Kista Torn consists of 96 apartments and offers a range of shared facilities, including a garage, private storage units, bicycle storage, stroller and wheelchair storage, as well as a shared rooftop terrace.

As an apartment owner, you are a member of the housing association. Together with the other members, you share responsibility for the property, the association's finances, and our common areas.

This welcome guide contains the most important information to help you get started. Complete rules, practical instructions and the latest updates are available on the association's website.

Your first days at K2

The next page contains a clear checklist to help you get started.

[Open the practical moving guide](#)

Getting Started – Your Checklist

We recommend completing the following as soon as you have moved in:

-  Log in to the Simpleko Portal.
-  Verify that your name, email address and telephone number are correct.
-  Check the name displayed on your mailbox and newspaper compartment.
-  Verify your intercom (entry phone) details.
-  Make sure you have received the correct keys and access tags.
-  Arrange home insurance.
-  Locate the water shut-off valve for your apartment.
-  Test your smoke detector.
-  Read the association's house rules.
-  Familiarise yourself with the storage rooms, bicycle room, recycling room and emergency exits.
-  Join the parking queue if you require a parking space.

How to Contact the Board

Questions and applications should primarily be submitted through the Simpleko Portal:

Ärenden → Skapa nytt ärende → välj Styrelsen under "Skapa ärende med".

Use the Simpleko Portal for matters such as:

- ✓ Name changes
- ✓ Keys and access tags
- ✓ Subletting applications
- ✓ Intercom updates
- ✓ Parking
- ✓ Questions for the Board

Please note that the Nabo Portal is an internal management system used by the Board and is not available as a resident portal.

The Board must verify current contact details before publication.

Fault Reporting

Faults relating to shared areas, such as the elevator, garage, entrance or stairwells, should be reported directly to Nabo.

Weekday fault reporting

Weekdays, 7:00 a.m. – 4:00 p.m.

Telephone: 010-288 00 26

Emergency service in Stockholm

Emergency Service (Stockholm), 4:00 p.m. – 7:00 a.m.

Telephone number: 010-288 00 11

Ongoing cases

Ongoing cases: felanmalan@nabo.se

The emergency service should only be contacted if there is an immediate risk of personal injury or damage to the property. Residents may be charged if the issue is not considered an emergency or if it falls under the apartment owner's maintenance responsibility.

Useful Links



Association Website



Housing Information



* Fault Reporting



* Recycling and Waste Management



* Shared Facilities



* Rooftop Terrace



Articles of Association (By-laws)

A pleasant place to live is something we create together. Thank you for showing consideration and helping to care for our community.

**Kind regards,
The Board
Brf K2 Kista Torn**

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