

EV charging - how to get started

Follow the steps below to start charging at your parking space.

1

Contact the Board when you are assigned a charging space

Before you start using the charging service, the Board needs to create your account and link it to the correct parking/charging space.

Send: First name · Last name

Contact: styrelsen@brfk2kistatorn.se

GET STARTED

Continue in the Waybler app

2

Log in to the Waybler app.

3

Add a payment card under Finance.

4

Tap + and enter the area code under Charging.

5

Accept the terms and conditions.

6

Connect the charging cable to your car.

7

Tap Start charging in the app.

Area code

Your area code is required to activate charging in the app.

You can find the area code on a sticker at the charging station or in the Simpleko portal under information about charging spaces.

SUPPORT AND WARRANTY

When you need help

Waybler - user support

For questions about the app, payment or normal use of the charging service:

08-22 33 77

support@waybler.com
waybler.com

Warranty and faults in the charging equipment

If you notice a suspected fault in the charging box or another part of the charging equipment, for example a hardware fault, report it to the Board.

Please describe what is not working and attach a photo if relevant and safe to do so.

Contact: styrelsen@brfk2kistatorn.se

Charging problem?

Try the following before contacting support:



Check the area code.



Check the cable.



Check the payment card.



Restart the app.